



March 26, 2009

Dear \_\_\_\_\_,

**Important Announcement Regarding the Deltec Cozmo® Insulin Pump**

As you may have heard or read recently, Smiths Medical is discontinuing the selling of the Deltec Cozmo® insulin pump. This decision will affect current customers who, at the end of their warranty period, would have continued to choose the Deltec Cozmo® insulin pump for their diabetes management system. Smiths Medical remains committed to excellent customer service and will provide ongoing support to all current customers for the remainder of the existing warranty period.

The Deltec Cozmo® insulin pump remains an excellent choice to help you manage your diabetes. Let me assure you that Smiths Medical will honour your pump's warranty. As Smiths Medical's exclusive distributor, Auto Control Medical will ensure the availability of cartridges and infusion sets for the next several years. Please continue to contact us for any assistance you may require with regards to insulin pump supplies.

However, when your Deltec Cozmo® insulin pump approaches the end of its warranty period, and it is time to decide on a replacement, you will need to choose a pump from another manufacturer, and we recommend that you consult with your health care provider to choose a pump that is appropriate for you.

We appreciate your support and understanding in this matter. If you have any questions, please do not hesitate to contact us or you may visit [www.DeltecCozmoUpdate.com](http://www.DeltecCozmoUpdate.com) for more detailed information about this important announcement.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Keith MacKinnon". The signature is fluid and cursive, with the first name "Keith" being more prominent.

Keith MacKinnon  
Vice President Diabetes Care